



www.imsinc.ca

About IMS:

Since 1958, IMS has acquired a profound understanding of product identification, be it for automated print and apply labeling systems, innovative data collection products, or for in-plant traceability software.

Solution:

IMS chose to work with the Strophe team to reduce the risks of operational problems during the upgrade to Microsoft® Dynamics™ GP 10.0.

Benefits:

- Improved security management
- Performance boost with SQL Server 2008 (64 bit)
- Only 4 hours of down time
- Project completed 30% below the initial budget

Partner:



The Strophe Group Inc.
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"I could hardly have hoped for a more successful upgrade to the latest version of Microsoft Dynamics GP. We felt very well supported all along the migration process and the project was completed 30% below the initial budget."

Serge Simard, IT Systems Manager

Business needs:

The upgrade was motivated by several requirements. IMS wanted, of course, to take advantage of Microsoft Dynamics GP's latest features, in particular the new robust role-based security. Also, IMS had recently implemented a new CRM solution and wanted to integrate it with a more recent version of Microsoft Dynamics GP. And since IMS had already made the decision to revamp its servers, it made sense to reinstall all software on a new environment.

Solution:

At first, IMS considered performing the upgrade internally, but the company realized that Strophe's proven methodology, including planning, analysis, project management, testing and follow-up, did not leave much to chance. This is why IMS ultimately decided to draw upon Strophe's expertise.

Benefits:

In order to minimize the impact on users, most of the work was performed at Strophe's office. Strophe also prepared the user testing environment without interrupting the employees' day-to-day activities. In the end, the full migration was completed with only four hours of down time.

From an IT perspective, the 64 bit version of SQL Server 2008 gave a significant performance boost to Microsoft Dynamics GP. The upgrade also improved security management, but to do so, it was necessary to assign the appropriate security tasks to each role. While this is easier said than done, it is worth the effort, because in the end Microsoft Dynamics GP provides a very flexible security solution, similar to Active Directory.

About Strophe:

According to Mr. Simard, Strophe differentiates itself from competing software integrators because of its widely recognized expertise. For example, most third party vendors have worked with Strophe. Also, the technical support is outstanding. That is why, as far as Mr. Simard is concerned, Strophe is really a business partner, and not just another vendor.

Strophe is proud to contribute to the success of IMS.

